



Buck Gardens
ANIMAL HOSPITAL

ProDiagnostic Imaging Systems

P.O. Box 190

Dublin, Ohio 43017

February 15, 2010

Dear Steve & Robert,

I am writing this letter to express my happiness with not only my radiology equipment, but the quality of service from yourselves and your staff. We purchased our digital radiology machine just over 9 months ago with the start up our new small animal veterinary practice, and have been impressed with the functionality of the equipment and integration into our business software.

Starting with our construction/renovation process your team worked with our designers and construction staff to ensure the desired system functionality in the pre-existing space. Your team was efficient at installing and adjusting the system to best fit the overall needs of my practice, while never compromising on the quality of system or software we had purchased.

The training and follow through your staff provided was exceptional and well received by all of my staff. I greatly appreciate the level of personalized service we were given and the timely manner in which questions were answered and potential issues were addressed.

I continue to be very satisfied with the quality of images being produced by my equipment and the ease at which they are created.

Purchasing a digital system is not an inexpensive venture, but your company and team has made our expenditure a true investment in enhancing the level of service our practice can provide. I am writing this so that you may use me a reference for other Veterinarians in the Ohio region. I would welcome the opportunity to share information about my experience with your company and the quality of work you have provided for my practice.

Sincerely,

Emily C. Gabriel, DVM

Buck Gardens Animal Hospital